Influenza Prevention and Control Measures – Support Worker Flow Chart

Is the SW more at risk of complications if infected with Influenza? *(e.g chronic medical condition of lowered immunity)*

Yes

1. Appointment made with Research and Development Manager to discuss preventative measures
2. SW issued with PPM measures, training in their use and disposal and sign off *(only if applicable)*
3. Coordinator alerted not to allocate at risk SW to SU with Flu-Like Symptoms

1. SW advised to go home and not to return to work until symptom free
2. SW advised to phone GP and/or health line if condition deteriorates, they are more at risk of complications or for general health advice
3. SW advised to phone family member friend or support person if home alone
4. SW advised to update LB as to their progress and date of return to work

No

Has the SU developed Flu-Like Symptoms?

Yes

1. SW provided with information sheet covering basic principles of preventing spread of influenza
2. SW trained in hand hygiene and cough sneeze etiquette procedures

1. LB office staff member trains SW in use of PPM and Disposal
2. SW provided with information sheet on correct use of PPM and disposal
3. SW signed off as being trained in use of PPM

No

Has SW been trained in use of PPM?

No

Yes

Has the SW been informed of basic principles for preventing the spread of infection?

No

Yes

Has SW contacted LB office to inform that SU they are with has Flu-like Symptoms?

Yes

Coordinator conductions risk assessment

Has the SW been exposed to droplet infection? *within 1 metre of SU*

No

Coordinator uses SU flowchart to determine actions

Yes

1. SW advised to return home and not work for 3 days to ensure **NO** flu-like symptoms develop
2. Coordinator uses SU flow chart to determine further actions

No

Has the SW delayed informing LB of developing or coming into contact with anyone with Flu-like symptoms?

Yes

1. SW advised to return home and not work for 3 days to ensure no flu like symptoms develop or not to return to work until symptom free
2. Coordinator conducts risk assessment

Has a SU or other SW been exposed to droplet infection? *within 1 metre of infected person*

No

No Further Action Required

Yes

1. Coordinator advises SU and uses SU flowchart to determine further actions
2. Coordinator advises SW to return home and not to work for 3 days to ensure no flu symptoms develop or not to return to work until symptom free

No

Has the SW had close contact with anyone with Flu-like symptoms?

Yes

1. SW advised to return home and not work for 3 days to ensure Flu-like symptoms do not develop, or don't return to work until symptom free.
2. Coordinator conducts risk assessment and uses SU flowchart if applicable for further action
3. Coordinator organizes replacement SW for affected service users

No

SW continues to work